

State of California
The Resources Agency
Department of Water Resources
Division of Planning and Local Assistance

Quality Assurance Guidelines for Analytical Laboratories

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Introduction

Each year the Department of Water Resources invests millions of dollars in the collection and analysis of environmental data. To ensure that the quality of the data meets designated standards, DWR developed its Laboratory Services Policy for analytical laboratory work. This document presents that policy, along with the procedures for selecting laboratories to perform environmental analyses for DWR and continuing evaluation of the quality of those laboratory services. These procedures will be updated periodically as performance requirements change.

This document will be useful to DWR Program Managers in planning for new projects. It will also help other agencies that may want to use DWR laboratory services or use the document as a model for procuring and evaluating analytical services for their own programs. ■

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Policy

Department of Water Resources Laboratory Services Policy

Historically, DWR's analytical procedures were relatively uncomplicated because of the type of parameters that were monitored (e.g., electrical conductivity, minerals, dissolved solids, etc.). The task of contracting for analytical services was therefore left to individual Program Managers. With this decentralized system, there were no consistent procedures in place to control the cost or the quality of data generated by these laboratories.

More recently, DWR's environmental measurement activities have shifted in emphasis toward collection of data related to sensitive water quality issues involving toxic substances that affect human and environmental health. Concerns about the credibility of the data generated within DWR environmental measurement programs led to the realization that comprehensive quality assurance and quality control evaluations must accompany all such analytical laboratory data. A system of continuing assessment of the quality of the data needed to be instituted and maintained. The Laboratory Services Policy was approved by DWR to address these concerns.

Effective July 1, 1994, the Laboratory Services Policy centralized authority to contract for and control the quality of all analytical laboratory work performed on behalf of DWR.

- With the policy in place, all DWR requests for analytical services must be submitted to Bryte Laboratory. To assist Bryte Laboratory management with their workload planning, sampling plans or other additional information may be provided.
- DWR's Quality Assurance Program, in conjunction with the management and technical personnel of Bryte Laboratory, was directed to develop

master contracts with commercial laboratories to provide services not available through Bryte Laboratory.

- DWR's QA Program, in conjunction with the management and technical personnel of Bryte Laboratory, was directed to maintain continuing assessment and control of the quality of work performed by contract laboratories.
- Bryte Laboratory maintains responsibility for distributing the analytical workload to make efficient use of DWR and contract laboratory equipment and capabilities. Analytical charges are determined by Bryte Laboratory management and, to the extent feasible, will be uniform throughout DWR.
- DWR is in the process of updating and simplifying its paper flow by developing a modern laboratory information management system. This system will be capable of reporting all the quality assurance/quality control data generated by Bryte Laboratory and contract laboratories. ■

Guidelines

Guidelines for Requesting Analytical Services

Program Managers should consult with Bryte Laboratory in the early stages of planning a new project or expanding an existing one. Program Managers will submit their requests for analytical services to the Bryte Laboratory Chief. Requests should include a sampling plan, types of analyses to be performed, and a description of the data quality objectives for the project.

Data quality is a measure or description of the types and amounts of error associated with the data set. Therefore, data quality objectives are statements of the level of uncertainty the Project Manager is willing to accept in results derived from environmental data. Assistance in defining data quality objectives is available from the Bryte Laboratory Quality Assurance Officer and DWR's QA Program.

A project's data quality objectives will be utilized by Bryte Laboratory and the DWR Quality Assurance Program in evaluating the performance of contract laboratories. The following DWR technical documents may also be consulted:

- *Sampling Manual for Environmental Measurement Projects* (Quality Assurance Technical Document 2)
- *Guidelines for Developing Quality Assurance Project Plans* (Quality Assurance Technical Document 6)

Copies of these documents can be obtained from DWR's Bulletins and Reports, Post Office Box 942836, Sacramento, California 94236-0001; phone (916) 653-1097.

Selection of Contract Analytical Laboratory

Contract Laboratory Certification

Commercial analytical laboratories that perform analyses for DWR must be certified by the Environmental Laboratory Accreditation Program administered by the State of California Department of Health Services. Exceptions may be considered where an analytical method is not certified by ELAP. The contract laboratory (contractor) shall not subcontract any analyses without prior approval by DWR. All quality control, certification, and other requirements of the contractor shall be applicable to subcontractors.

There are instances where no commercial analytical laboratory is ELAP certified for a specific analysis, especially with new methods for new analytes. Some government and university laboratories meet or exceed minimum standards established for certified laboratories, even though they may not be ELAP certified. Such a noncertified laboratory can be used for analytical purposes, provided the laboratory is evaluated properly, meets performance criteria described in this document, and has a record of good QA/QC practices. To provide a complete line of analytical services, Bryte Laboratory regularly participates in interagency agreements with laboratories of municipalities, universities, and other agencies for specialized analytical work.

Invitation for Bid/Request for Proposals

Laboratory analytical services will be contracted through the invitation for bids/request for proposals process. The bid process will consist of a three-stage procedure.

Stage 1: Compliance Documentation and Laboratory QA Manuals

Candidate laboratories will be required to submit proof of compliance with Minority, Women, Disabled Veteran Business Enterprise requirements and a copy

of their laboratory QA Manual which should include, but not be limited to, the following:

- A reference to the standard operating procedures for all monitoring and analytical methods
- Written procedures of quality control practices for instruments, equipment, reagents, supplies, and analyses to assure that data generated is of acceptable precision and accuracy
- Qualifications of staff (number and types of positions, educational background, formal training, and experience)
- Adequacy of laboratory facilities (size; number of hoods and sinks; adequacy of lighting, bench space, and storage areas)
- Adequacy of laboratory instrumentation (major equipment suitable for program needs)
- Preventive maintenance of instruments and equipment (e.g., frequency of maintenance, adequate documentation, etc.)
- Sample logging and tracking of standard operating procedures
- Sample preparation (drying, grinding, homogenization, digestion, and extraction)
- Analytical methods (identification of specific methods, detection limits suitable for program needs, availability of raw data; SOPs)
- Laboratory internal quality control (use of blanks, duplicates, matrix spikes, and reference materials; frequency of incorporation of quality control samples; acceptance criteria [i.e., precision, accuracy, etc.] for quality control results; corrective actions; use of control charts; SOPs)
- External quality assurance data (e.g., interlaboratory check samples; participation in

round robin studies such as those conducted by the Environmental Protection Agency, U.S. Geological Survey, and others)

- Laboratory data reports (format, SOPs)
- Sample storage (security, SOPs)
- Turnaround time of analyses suitable for program needs
- Laboratory forms (types, copies included in manual)
- Laboratory safety (type of equipment, condition of equipment, frequency of inspection, availability of a safety plan, SOPs)

Stage 2: Analyses of Performance Evaluation Samples

Candidate laboratories that pass Stage 1 will be required to participate in the analyses of performance evaluation samples and attain an acceptable score determined by the DWR QA Officer. DWR will purchase the samples, and the candidate laboratories will perform the analyses at their own expense. PE samples will also be submitted to a referee laboratory in case there is a dispute about analytical results. Candidate laboratories will be required to submit their PE sample analyses in both hard copies and an electronic format compatible with DWR's database.

Stage 3: Cost Proposal Evaluation

Candidate laboratories that pass Stage 2 will qualify to advance to the cost proposal evaluation. The lowest responsible bidder will be considered for award of the contract. An on-site visit will be conducted before a contract is awarded as part of the final evaluation process. The on-site visit will be to verify that the description of the laboratory facilities in the IFB/RFP is accurate and that the laboratory follows its own QA Manual procedures. The analytical laboratory evaluation form (see Appendix) will be used for this purpose.

Ongoing Performance Evaluation

Contract analytical laboratories and their subcontractors will be required to routinely participate in analyses of performance evaluation samples as part of the continuing performance audit process. The frequency and extent of these audits will be determined by DWR's QA Program in consultation with the Bryce Laboratory QA Officer. DWR has contracted with an independent contractor to provide certified performance evaluation samples to DWR. Other sources of PE samples include agencies such as the DHS, EPA, USGS, National Institute of Standards and Technology, and the National Research Council of Canada.

The PE samples will be submitted to contract laboratories or their subcontractors blind, double blind, or in any other format determined by DWR's Quality Assurance Program. The analytical results reported will be scored either on the basis of USGS "z" scores (with additional penalties for missed analytes and false positives) or on the basis of another standard scoring procedure. In all instances, the laboratory must obtain the minimum score defined by the scoring method. If a laboratory scores below the passing score twice in a row, DWR may terminate the contract or require analytical work to be subcontracted to a laboratory that can meet satisfactory performance.

An example of a scoring system that has been used by DWR is the following:

Total possible points	= 100
Number of analytes	= N per PE sample
Points per analyte	= $(100/N) = P$
Penalty for missed analyte (Or analyte on contract but not attempted)	= 2P
Penalty for analyte found but not present	= P
Penalty for analyte found but outside certified control limits	= P
Final score	= 100 - Penalty points

This system uses 80 percent as the passing score. A laboratory not meeting the 80 percent requirement would be sent a second performance evaluation sample to analyze at its own expense.

System Audits

System audits (Appendix A) will be conducted at the discretion of DWR's QA Program and Bryte Laboratory QA Officer, who will determine the composition and format of the audits. On-site visits will help ensure that contract laboratories and their subcontractors continue to meet DWR's quality requirements during the term of the contract. See Appendix A for an example of an analytical laboratory audit form. Deficiencies will be documented and discussed with the contract laboratory staff. In addition, laboratory weaknesses identified through DWR's quality assurance performance evaluations will be discussed. Subsequent on-site visits will ensure that the contract laboratory has implemented the recommended or required corrective actions identified in previous on-site visits. If the contract laboratory is unable to implement recommendations to correct quality assurance problems, DWR reserves the right to terminate the contract or to require that analytical work be subcontracted to a laboratory that can meet the quality assurance requirements.

Quality Assurance Practices Required of Analytical Laboratory

The following is a general outline of expected quality assurance practices from a contract laboratory:

- The analytical laboratory is expected to comply with its own internal QA Laboratory Manual.
- All calibration and quality control requirements for a given analytical method will be strictly followed.
- The laboratory will, at DWR discretion, participate in performance evaluation studies for parameters

covered by the contract. The laboratory will analyze performance evaluation samples, split samples, and blind samples supplied to the contract laboratory over the term of the contract. The laboratory will follow the instructions provided with these samples.

- The laboratory will operate its own internal quality control program for an overall measure of performance. QC problems will be resolved at the laboratory's expense, including reanalysis of the samples as necessary.

Analytical Laboratory Reporting Requirements

Contract laboratories will be required to provide internal quality control data along with their routine analytical results to ensure that their data are of acceptable quality. These quality control results include duplicate samples results, reference and control standards, blanks, and any other control samples results available. Analytical results must be provided in an electronic format compatible with the Bryte Laboratory information database system. At present this database is in Microsoft Access V2.0 for Windows 3.1. Contract laboratories will be expected to update their databases when newer versions are implemented at Bryte Laboratory.

Analytical results must include the information below as a minimum:

- Precision, as measured by analyses of duplicate samples (for both the environmental samples and the spiked analytes), reported as relative percent difference or relative standard deviation
- Accuracy, as measured by analyses of control samples
- Presentation of the measurement data expressing the limits of uncertainty for the laboratory analytical method in the range of concentrations determined

- Documentation tracing the sample from the field to the final results (chain of custody records)
- Description of the analytical methods used, analyst who performed the analysis, detection and reporting limits
- Data reported only to the number of significant figures consistent with their limits of uncertainty
- Any modification, as well as any new methodology, described in detail, including test results and details of its validation
- Documentation of sample handling, including date sampled, date prepared (if applicable) and date analyzed, to ensure adherence to method holding times
- Case narrative justifying out-of-control data when results are validated with apparent QC problems or exceedances

The contract laboratory's invoice shall be reduced for each of the following that occur:

- Receipt of results of analyses exceeds the agreed-upon turnaround time
- Holding times are exceeded on any samples
- Laboratory does not notify DWR within 24 hours of broken, defective, or missing samples
- Laboratory reports unacceptable batch QC results

In addition, if any of the above occur, the laboratory must pay for resampling and reanalyze new or reserved samples at no charge to DWR. ■

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Appendix

Analytical Laboratory Quality Assurance Evaluation

Laboratory Name: _____ Date: _____

Address:

Director: _____

Telephone Number: _____

Laboratory QA Officer: _____

Telephone Number: _____

Laboratory Certified By: _____

Review Team Members/Affiliation:

DWR QA Officer: _____ Date : _____

Signature

1. Laboratory Organization

Number of staff	professionals	_____
	technicians	_____
	clerical	_____
	computer	_____
	other	_____

(Organization chart should be provided and attached)

2. Laboratory Facilities and Instrumentation

Approximate laboratory size _____ (ft ²)

	Adequate	Inadequate
Temperature control	_____	_____
Ventilation	_____	_____
Sinks	_____	_____
Lighting	_____	_____
Bench space	_____	_____
Storage for glassware/reagents/ samples/containers	_____	_____
Hoods (100 LFM)	_____	_____
Sample containers labeled	_____	_____
Reagent containers labeled	_____	_____
Sufficient electrical outlets	_____	_____
Available gas/vacuum lines	_____	_____
Distilled/deionized water:		
Conductivity monitored regularly	_____	_____
pH/other parameters monitored	_____	_____
Log maintained	_____	_____

Comments: _____

Basic Laboratory Instrumentation/Equipment:

a. pH Meter:		
0.05 unit sensitivity	_____	_____
Calibrated daily with 2 buffers	_____	_____
Buffers used only once	_____	_____

Expiration date posted	_____	_____
Calibrations documented	_____	_____
Electrode properly maintained/ stored	_____	_____

Comments: _____

b. Analytical Reagents:

Reagent grade or better	_____	_____
Dated when opened	_____	_____
Stored properly	_____	_____
Expiration date posted	_____	_____

Comments: _____

c. Conductivity Meter:

Calibrated before each use	_____	_____
Calibrated with _____	_____	_____
Calibrations documented	_____	_____

Comments: _____

d. Analytical Balance:

Sensitivity of 0.1 mg	_____	_____
Positioned on stable base	_____	_____
Annual service contract	_____	_____
Class "S" or "S1" weights for periodic calibration checks	_____	_____
Calibration checks documented	_____	_____

Comments: _____

e. Drying Ovens:

Temperatures monitored	_____	_____
Documentation of temperature when in use	_____	_____

Comments: _____

f. Refrigerators/Freezers:
Monitored daily _____
Refrigerators at 4 +/- 2 °C _____

Records of monitoring with date _____
-- temperature _____
-- initials of responsible person _____
-- acceptable range listed _____

Comments: _____

g. Waterbaths:
Maintained at 95 ° to 100°C _____
Documentation when bath in use _____

Comments: _____

h. Thermometers:
Certified thermometer (and certificate) _____
Lab thermometers routinely _____
calibrated _____
Calibration checks documented _____

Comments: _____

i. Glassware:
Class "A" type used _____
Method SOPs used for cleaning _____

Comments: _____

j. Desiccator:
Desiccant monitored _____
Desiccant replaced/regenerated _____
regularly _____

Comments: _____

k. Turbidimeter:
 Calibrated with primary/secondary standards _____
 Secondary standards checked quarterly _____
 Calibrations/standards checks documented _____

Comments: _____

l. Sample containers:
 Stored in designated storage area _____
 Area free from contamination _____
 Routinely checked for contamination _____

Comments: _____

m. Other Equipment:

Major laboratory equipment suitable for program needs **Yes** **No**

<u>Item</u>	<u>Model</u>	<u>Number</u>	<u>Age</u>	<u>Maintenance Frequency</u>

Comments: _____

n.	Test Method References on hand and available to all personnel:	Yes	No
	<i>Standard Methods for the Examination of Water and Wastewater</i> (current version)	_____	_____
	EPA - <i>Methods for Chemical Analysis of Water and Wastes</i>	_____	_____
	EPA - <i>Handbook for Analytical Quality Control in Water and Wastewater Laboratories</i>	_____	_____
	EPA - <i>Methods for the Determination of Organic Compounds in Drinking Water</i> (500's series)	_____	_____
	EPA - SW 846 3rd Ed. and Updates I, II, IIA, and IIB	_____	_____
	PAM Manuals, Volume I & II	_____	_____

Comments: _____

3. Preventive Maintenance

		Yes	No
	Equipment manual available near each instrument	_____	_____
	Fume hoods quarterly inspections (up-to-date)	_____	_____
	Log books documenting equipment maintenance available	_____	_____
	<u>Includes:</u>		
	date, description of routine maintenance	_____	_____
	all corrective actions documented	_____	_____
	entry signed by technician	_____	_____
	Troubleshooting standard operating procedures available	_____	_____

Service contracts available for:

Most _____ Some _____ Few _____

Comments: _____

4. Sample Receiving/Storage

		Yes	No
a.	Sample Security:		
	Storage facilities secured	_____	_____
	Locked storage area for litigation samples	_____	_____

Comments: _____

b.	Sample Receiving:	Yes	No
	Designated area for receiving samples	_____	_____
	Size of area adequate	_____	_____
	Area includes facilities for preserving samples	_____	_____
	Location minimizes potential contamination	_____	_____
	Location provides easy access to sample storage area(s)	_____	_____
	Area organized for efficient processing/preserving	_____	_____
	Sample integrity and/or identity maintained	_____	_____
	Designated individual for sample receiving	_____	_____
	Written SOP available for sample receiving	_____	_____
	Written SOP available for chain-of-custody	_____	_____

Comments: _____

c.	Sample Identification/Record Keeping:		
	Sample receiving log maintained	_____	_____
	Receiving log includes:		
	--Time and date sampled	_____	_____
	--Time and date received at laboratory	_____	_____
	--Sample collector	_____	_____
	--Nature of sample (matrix identified)	_____	_____
	--Analyses to be performed	_____	_____
	--Preservatives in/added to sample	_____	_____
	--Condition of samples recorded	_____	_____
	--Sample transport methods documented	_____	_____
	--Information on container documented	_____	_____
	--Sample recipient	_____	_____
	Lab ID assigned and recorded	_____	_____
	Computer log-in system in place	_____	_____
	--Backup system available	_____	_____
	Hard copies of all files available	_____	_____
	Chain-of-Custody Forms Include:		
	Project name/manager	_____	_____
	Laboratory name	_____	_____
	Field/Lab ID	_____	_____
	Matrix type	_____	_____
	Number of containers	_____	_____
	Analyses requested	_____	_____
	Adequate signature space	_____	_____

Comments: _____

d.	Posted Instructions:	Yes	No
	In sample receiving area for		
	--Sample preservation	_____	_____
	--Proper containers	_____	_____
	--Holding time requirements	_____	_____

Comments: _____

e.	Preservatives, Containers, Storage and Holding Times:		
	Samples collected in proper containers	_____	_____
	Samples preserved with appropriate preservatives	_____	_____
	--Preservatives indicated on sample container	_____	_____
	Samples stored properly	_____	_____
	Samples analyzed within the required holding time limit	_____	_____

Comments: _____

f. Sample Tracking System:
Follow a sample (or samples) progress through the laboratory from receipt to reporting of final data.

Sample(s) traced (ID) _____

Tracking system in place	_____	_____
System monitors holding times	_____	_____
Sample tags attached	_____	_____

Comments: _____

g.	Storage Facilities:		
	Adequate facilities to store all samples properly	_____	_____
	Samples stored to minimize cross contamination	_____	_____
	Drinking water VOA samples in separate refrigerator	_____	_____
	Hazardous waste samples stored separately	_____	_____
	Refrigerators maintained at 4 +/- 2 °C	_____	_____
	Storage temperatures monitored and documented	_____	_____

Comments: _____

5. Sample Preparation (digestion/extraction)

	Yes	No
Written SOPs available	_____	_____

Comments: _____

6. Calibration Procedures

	Yes	No
Reagents	_____	_____
Date of receipt or preparation shown	_____	_____
Analyst preparing reagents identified	_____	_____
Proper storage	_____	_____
Vendor source identified	_____	_____
Written SOPs for calibration documented	_____	_____
Blanks and standards prepared using same reagents as for production samples	_____	_____
Analytical range _____		
Frequency of blank/ calibration standard analysis _____		

Acceptance criteria documented for analyst	_____	_____
Corrective action documented	_____	_____
Initial and final calibration of standards within 15%	_____	_____
Blanks less than the detection limit	_____	_____
Control charts used	_____	_____
Calibration problems documented in analyst notebook	_____	_____
Storage _____		
Range of standards appropriate _____		

Comments: _____

7. Analytical Method (for Each Field of Testing)

Field of Testing: _____	Yes	No
Instrument appropriate for analytes/matrix	_____	_____
Instrument in good operating condition	_____	_____
Written SOPs of methodology available at each analyst's station	_____	_____
Have methods been modified?	_____	_____
Validation information on file	_____	_____

Method Detection limits (matrix) _____	Last updated _____
Method Detection limits (matrix) _____	Last updated _____
Method Detection limits (matrix) _____	Last updated _____

Average sample backlog_____		
Analysis conducted within_____days of receipt		
<u>Analysts' notebooks available:</u>	_____	_____
entries made in ink	_____	_____
corrections crossed through	_____	_____
analysts identified	_____	_____
date documented	_____	_____
Raw data on file	_____	_____
Weights, volumes recorded		
Date, time, procedure entered	_____	_____
Instrument parameters recorded	_____	_____
Analyst's initial or signature	_____	_____
Calibration run referenced	_____	_____
Notes on SOP modifications recorded	_____	_____

Comments: _____

8. Quality Control (Internal)

	Yes	No
Written SOPs available	_____	_____
Control charts available for:		
--blanks	_____	_____
--duplicates	_____	_____
--spikes	_____	_____
--standard reference material	_____	_____
--calibration standards	_____	_____
--other _____	_____	_____
Blanks/Duplicates/Spikes		
--Frequency of each _____		
Acceptance criteria available to analyst	_____	_____
Corrective action known by laboratory personnel obtained	_____	_____
Estimated percent passed on first run _____		
Percent of sample loads:		
--standards _____		
--blanks _____ duplicates _____		
--spikes _____ blind reference samples _____		
Completeness:	_____	_____
Acceptance criteria available	_____	_____
Corrective action available	_____	_____

QA reports prepared and problems documented in writing	_____	_____
QA reports reviewed by Lab Director prior to submittal of report	_____	_____

Comments: _____

9.	Safety	Yes	No
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a.	Safety Equipment:		
	--Fire extinguishers/fire blankets	_____	_____
	--Safety shower	_____	_____
	--Spill kits	_____	_____
	--Eye wash	_____	_____
	--First aid kit(s)	_____	_____
	--Safety glasses	_____	_____

Comments: _____

b.	Safety Habits:		
	Lab coats worn	_____	_____
	Safety glasses worn	_____	_____
	Walkways clear	_____	_____
	Work areas clean	_____	_____
	Safety data sheets filed	_____	_____

Comments: _____

c.	Distillation, Solvent Extraction, and Acid Digestion Procedures:		
	Performed under hoods	_____	_____
	Hoods have proper flow (100 LFM)	_____	_____
	Hoods monitored on regular basis	_____	_____
	Monitoring documented	_____	_____

Comments: _____

d.	Chemical Storage Shelving and Gas Cylinders:		
	Shelves have earthquake railings	_____	_____
	Gas cylinders secured	_____	_____
	Explosive gas cylinders grounded	_____	_____

Comments: _____

- e. Solvents and Acids Storage:
- | | | |
|--|-------|-------|
| Solvents stored in flammable storage cabinets | _____ | _____ |
| Acids stored in acid resistant cabinets | _____ | _____ |
| Acid neutralizers available nearby | _____ | _____ |
| Organic extracts stored in explosion-proof refrigerators | _____ | _____ |

Comments: _____

- f. Hazardous Wastes Handling:
- | | | |
|---------------------------------------|-------|-------|
| Hazardous wastes stored properly | _____ | _____ |
| --Reactive wastes isolated | _____ | _____ |
| --Acid waste neutralized | _____ | _____ |
| Hazardous wastes disposed of properly | _____ | _____ |
| Waste disposal contract in place | _____ | _____ |

Comments: _____

10. External Quality Assurance

	Yes	No
Interlaboratory duplicates	_____	_____
Percent of external QA samples per batch	_____	_____
Acceptance criteria (obtained)	_____	_____
Corrective action (obtained)	_____	_____

Interlaboratory Participation:

<u>Sponsoring Agency</u>	<u>Sample Types</u>	<u>Performance Results</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____

	Yes	No
Reports Available	_____	_____

Comments: _____

11. Records/Data Retention

	Yes	No
a. Data Retention Requirements:		
Complete records of regulatory analyses maintained	_____	_____
Records retained per client requirements	_____	_____
Instrument printouts, chart recordings, and chromatograms retained	_____	_____

Comments: _____

b. Raw Data:
Maintained on worksheets and/or permanently
bound lab books _____
Entries made in indelible ink _____
Corrections made by crossing out entries _____
Corrections initialed by analyst _____

Comments: _____

c. Data Review:
Data checked by second analyst _____
Documentation of second analyst data check _____

Comments: _____

d. Corrective Action:
Documentation of corrective actions in out-of-control
situations _____
Documentation includes _____
 --date _____
 --analyst _____
 --samples affected _____
 --problem _____
 --resolution _____

Comments: _____

e. Data Reduction:
Dilution factors taken into account _____
Interferences noted _____
Bias corrections made on data _____
 --If so, uncorrected values are included _____
Appropriate use of significant figures _____

Comments: _____

f. Notification and Reporting Procedures:

Do data reports include the following

--Identification of the laboratory	_____	_____
--Identification of the client/program	_____	_____
--Complete sample identification	_____	_____
--Date of sample collection	_____	_____
--Date sample received by laboratory	_____	_____
--Date of sample analysis	_____	_____
--Name of analytical method	_____	_____
--Analytical values including units of measure	_____	_____
--Limits of detection	_____	_____
--Date of report	_____	_____
--Original signature by a signatory person	_____	_____

Samples stored for how long following submittal
of reports _____

Comments: _____

12. Quality Assurance Plan	Yes	No
Quality Assurance Plan in place	_____	_____
Date of most recent update _____	_____	_____
Plan accessible to all analysts	_____	_____
Laboratory personnel familiar with plan	_____	_____
Plan describes actual laboratory practices	_____	_____

Comments: _____
